

BUSINESS INFORMATION WORKER

Certificate-CE 522

FOR MORE INFORMATION CONTACT:

Professor Janet Lehr Co-Chair, Business, Information Systems & Technology janet.lehr@rcc.edu 951.222.8974

PROGRAM COURSES

19-Unit Certificate

CAT 1A-Business Etiquette (1 unit)

This course provides students with both the knowledge and skills required to quickly apply business standards of acceptable behavior and etiquette to project a professional image.

CAT 3-Computer Applications for Business (3 units)

This course introduces a suite of computer applications to students preparing to enter business, and office professions.

CAT 31-Business Communication Fundamentals (3 units)

This course is designed to teach the fundamentals of written and oral communication in business by providing specific practical applications.

CAT 51-Intermediate Keyboarding/Document Processing (3 units)

This course is designed to teach the fundamentals of written and oral communication in business by providing specific practical applications

CAT 90-Microsoft Outlook (3 units)

An introduction to the features of Microsoft Outlook. Learn to manage messages, schedule appointments, organize and manage tasks and contact lists, and customize Outlook for the workplace.

CAT 93-Computers for Beginners (3 units)

This course is designed as a practical step-by-step introduction to computer literacy topics including computer hardware and software,

CAT 98A-Introduction to Excel (1.5 units)*

Introductory spreadsheet development using Microsoft Excel for business and scientific related applications. *The CAT 98A class must be taken before CAT 98B

CAT 98B-Advanced Excel (1.5 units)

Advanced concepts of Microsoft Excel including managing large spreadsheets, creating and working with databases, creating and using templates, and macro creation.

FLEXIBLE SCHEDULES

ONLINE

- Designed for working professionals
- Completed in full or part-time enrollment
- Short-term, six and eight week classes
- Rolling start dates

The program is excellent. Textbooks for the courses are affordable and very insightful.

Program Student-CAT Program Survey March 2019

Live Online Sessions

- Designed for working professionals or students who want an in-class experience as a part of their online course.
- Great preparation for remote working.
- Instructors host live meeting sessions. Can't join a session? We'll record it and you can watch it later.
- Check the course syllabus for details regarding live sessions.





PROGRAM COSTS

In-State Cost

Enrollment Fees Books and Supplies*	\$874 300
Total Cost	\$1,174
Out-of-State Cost	
Sales Revenue Books and Supplies*	\$5,035 300
Total Cost	

*Books and Supplies cost is an estimate based on digital book costs. Contact the faculty lead to learn how we've cut our book costs for students in our programs.

JOB AND WAGE INFORMATION

36,000 JOBS

More than 36,000 job openings will be available over the five-year time frame between 2017 and 2022 in the Inland Empire/Desert Region.



The annual average wage range for the following positions (skills and qualifications will vary):

- Executive Secretaries and Administrative Assistants
- Secretaries and Administrative Assistance
- Office Assistants
- General Businesses and Retail Support

